

How to Add Your Bank Account in the Customer Portal

This guide will help you understand and follow a process step-by-step. Each step includes a description and a visual aid.

Step 1: Add a New Payment Method

To add a bank account, go to the Payment Settings page in your Customer Portal and select 'Add Payment Method.'



Select 'New Bank Account.' Press Continue.

Add New Method	
O New Card	
New Bank Account	
Cancel Continue	

Step 2: Search for Your Financial Institution

In the pop-up, search for your financial institution. Then, select your financial institution from the list. **Please note:** Stripe connects to any bank that allows it. There may be credit unions and banks that don't yet allow financial connections or don't have the technology yet to do so. In this instance, please contact the marina to add your bank account.



Step 3: Select 'Agree and Continue'

You will receive a message letting you know that Molo, Inc. uses Stripe to connect your bank account. Select 'Agree and continue.'



Step 4: Log in to Your Bank Account

Use your bank login credentials to log in to your bank.



Step 5: Select the Account You Want to Add to the Customer Portal

Upon successful login, select the account you want to add to the Customer Portal. Then press 'Connect account."



Step 6: Option to Save Account with Link

The system will offer you the option to save your account with Link by Stripe. Link is a secure online checkout service that will save your payment and account information to allow you a quicker checkout experience on any website that uses Link. **Please note:** this is an **optional service**. Select 'Not now' if you do not want to save your account with Link.



Step 7: Your Bank Account is Linked!

Once you select your preference from the prior screen, you will receive a notification your bank account was successfully linked. Press "Done." You will be brought back to your payment methods in the Customer Portal.

